

Sub-processors used to provide System services

Below is an up-to-date list of the sub-processors we use to provide System services.

Last update 5.10.2025

Confidential

Note: Hosting/infrastructure sub-processors (e.g., Tuike Finland, Telia Cygate) operate the environment only and have no access to plain text customer data.

Messages sent to external recipients travel over global communications networks and may transit or be stored outside the EEA. Routing and post-delivery storage are controlled by the recipient's provider and are outside System's and its sub-processors' control. Details of encryption and channel security are described in System's Security Description.

Name	CompanyID	Location	Legal method of transfer if the subcontractor has access to personal data from a non-EU country	Role in providing the System service
Tuike Finland Oy	2206071-7	Finland	EU region only (no transfer by the service provider) Support access from outside the EEA is not expected; if required for infrastructure support only: SCC 2021/914 + TIA	Data center and infrastructure services (Google Cloud Platform, Hamina)
LINK Mobility Oy	2680176-2	Finland	EU region only (no transfer by the service provider)	SMS gateway services (processing recipient numbers and message content for delivery).
Telia Cygate Oy	0752421-0	Finland	EU region only (no transfer by the service provider)	Data center services (RespaManager) Email Services. System Visit web service (RespaManager) System Pass induction service